



# Social Media, Sociality, and Survey Research

*Craig A. Hill, Elizabeth Dean, Joe Murphy*

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**Provides the knowledge and tools needed for the future of survey research**

The survey research discipline faces unprecedented challenges, such as falling response rates, inadequate sampling frames, and antiquated approaches and tools. Addressing this changing landscape, *Social Media, Sociality, and Survey Research* introduces readers to a multitude of new techniques in data collection in one of the fastest developing areas of survey research.

The book is organized around the central idea of a "sociality hierarchy" in social media interactions, comprised of three levels: broadcast, conversational, and community based. *Social Media, Sociality, and Survey Research* offers balanced coverage of the theory and practice of traditional survey research, while providing a conceptual framework for the opportunities social media platforms allow. Demonstrating varying perspectives and approaches to working with social media, the book features:

- New ways to approach data collection using platforms such as Facebook and Twitter
- Alternate methods for reaching out to interview subjects
- Design features that encourage participation with engaging, interactive surveys

*Social Media, Sociality, and Survey Research* is an important resource for survey researchers, market researchers, and practitioners who collect and analyze data in order to identify trends and draw reliable conclusions in the areas of business, sociology, psychology, and population studies. The book is also a useful text for upper-undergraduate and graduate-level courses on survey methodology and market research.

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