



The Power of Feedback: Giving, Seeking, and Using Feedback for Performance Improvement

(Applied Psychology Series)

Manuel London

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This follow up to the 2003 edition of *Job Feedback* by Manuel London is updated to cover new research in the area of organizational management. This edition bridges a gap in research that now covers cultural responses to employer feedback, feedback through electronic communications, and how technology has changed the way teams work in organizations. *The Power of Feedback* includes examples of feedback from friends, family, colleagues, and volunteers in non-profit organizations. In this new book, both employers and employees will learn to view feedback as a positive tool for improving performance, motivation, and interpersonal relationships. Managers, human resource professionals, and students who will one day oversee teams will benefit from the research and advice found in *The Power of Feedback*.

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