



# Human Resource Management in the Hospitality Industry

*Michael Boella, Steven Goss-Turner*

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Taking a 'process' approach, it guides the reader through every stage from HR planning through recruitment to termination/separation, covering the following issues:

- Selection, appointment and induction
- Training and management development
- Labour turnover
- Employee relations and employment law
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Written in a user friendly style, each chapter includes international examples, bulleted lists, guides to further reading and exercises to test knowledge.



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